



SECOND QUARTER 2020 EARNINGS CALL

August 04, 2020

SPEAKERS



COVID & BUSINESS STRATEGY UPDATE

Gary Norcross

*Chairman, President and
Chief Executive Officer*



2Q 2020 RESULTS

Woody Woodall

Chief Financial Officer

DISCLOSURES

Forward-looking Statements

Our discussions today, including this presentation and any comments made by management, contain “forward-looking statements” within the meaning of the U.S. federal securities laws. Any statements that refer to future events or circumstances, including our future strategies or results, or that are not historical facts, are forward-looking statements. Actual results could differ materially from those projected in forward-looking statements due to a variety of factors, including the risks and uncertainties set forth in our earnings press release dated August 4, 2020, our annual report on Form 10-K for 2019 and our other filings with the SEC. We undertake no obligation to update or revise any forward-looking statements. Please see the Appendix for additional details on forward-looking statements.

Non-GAAP Measures

This presentation will reference certain non-GAAP financial information. For a description and reconciliation of non-GAAP measures presented in this document, please see the Appendix attached to this presentation or visit the Investor Relations section of the FIS website at www.fisglobal.com.



COVID UPDATE

SUPPORTING OUR COLLEAGUES, CLIENTS AND COMMUNITIES

FIS RESPONSE to COVID-19*

1

COLLEAGUES: SAFETY FIRST

- Focusing on well-being of our colleagues
- Implemented COVID pay and illness benefits

Remote Operations: Enabling work from home

- Fostering a culture of innovation and growth
- Quickly moved from approximately 10% to 95% active work from home globally

2

CLIENTS: ENABLING CLIENT FACING INITIATIVES

- Launched Real-Time Lending platform for CARES Payroll Protection Program
- Enabling online purchasing of groceries for SNAP benefit recipients

Resiliency: Providing best-in-class service and customer experience

- Delivering innovative solutions to complex problems
- Creating best practices for agile remote delivery

3

COMMUNITIES: HELPING IN THE COMMUNITIES WHERE WE LIVE

- Providing hunger relief and emergency financial assistance
- Supporting front-line health care workers

Advancing Sustainability: Leveraging our scale and global reach

- Powering the global financial ecosystem through crisis
- Integrating ESG¹ factors into every part of our business

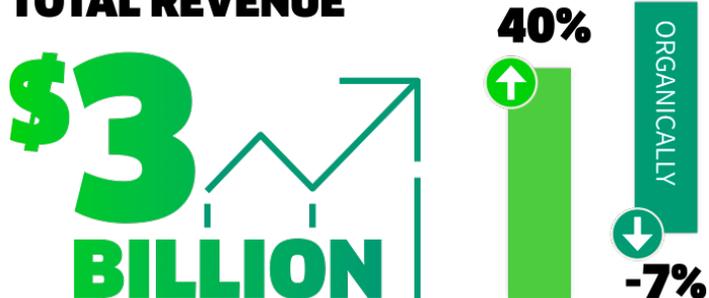
• Representative examples
1. ESG refers to Environmental, Social, and Governance



BUSINESS UPDATE

EXCEPTIONAL PERFORMANCE IN TRYING TIMES

TOTAL REVENUE



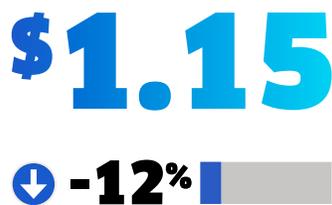
SEGMENT PERFORMANCE (revenues and organic growth)



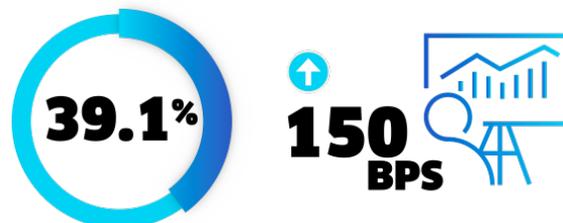
SYNERGIES



ADJUSTED EPS



ADJUSTED EBITDA MARGIN



BACKLOG GROWTH



RETURNING CASH TO SHAREHOLDERS



SALES
INNOVATION
STRONG BALANCE SHEET
DIFFERENTIATION
EXPENSE SAVING
SAAS
Revenue Synergies
INVESTMENT
Technology
AUTOMATION
Robust Cash Flow
INCREASED SALES
Acceleration

ONE YEAR AGO



Merchant Solutions

WHAT WE DO

We provide a unique capability to **power global omni-commerce**



Banking Solutions

WHAT WE DO

Our solutions allow people to **borrow, save, pay** and **invest**



Capital Market Solutions

WHAT WE DO

We facilitate the **movement, management** and **growth of money**

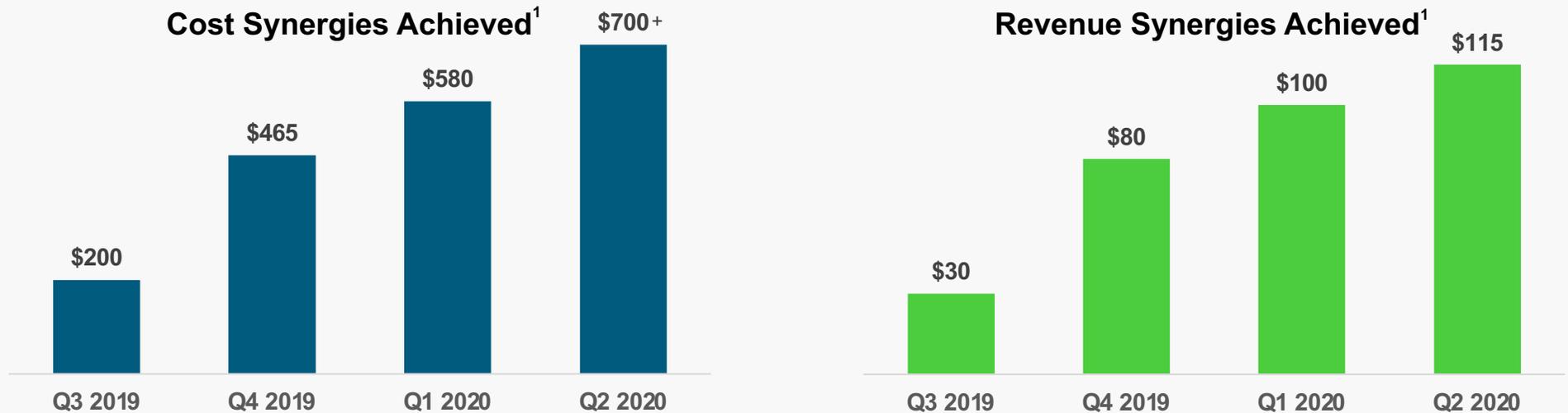
ADVANCING THE WAY THE WORLD PAYS, BANKS AND INVESTS

INTEGRATION UPDATE

DELIVERING ON OUR TARGETS



SYNERGY ACHIEVEMENT SINCE DEAL CLOSE



JOURNEY TO THE FUTURE

2015
Embarked
on network
modernization
and data center
consolidation



2017
Accelerated
investment in
modular and
componentized
architecture for
application stack



2018
Launched One
FIS approach to
client delivery and
service



2019
Upgraded and
Integrated
enterprise toolsets



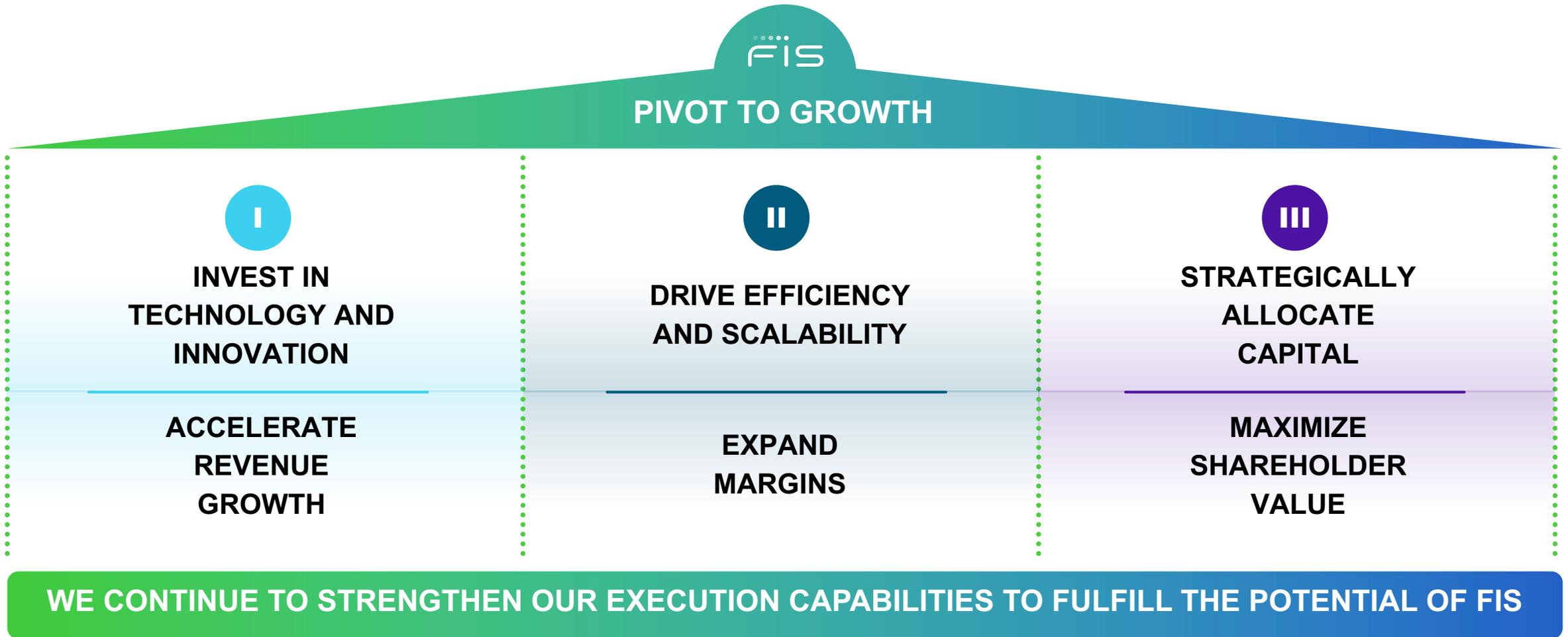
Today
Global Leader
in Digital
Payments,
Banking and
Investments



FUTURE READINESS

CORPORATE STRATEGY

We have a blueprint for FIS' continued success



OUR CLIENTS ARE RESPONDING

BANKING

Top 30 Bank

9th Modern Banking Platform Win, including 4 in the Top 30 (7th Large Win in 3 Quarters)

COVID-19 Support

Rapid roll-out and delivery of multiple PPP / Pandemic EBT solutions

MERCHANT

Top U.S. Pharmacy

Implementing Premium Payback across approximately 10,000 locations

Largest Independent U.K. Fuel Station Operator

Supporting 900+ locations

CAPITAL MARKETS

Top German Bank

Consolidating multiple providers with our integrated end-to-end solution

Large Nonprofit

Sold commercial lending suite using entirely virtual sales cycle

OUR INNOVATION CONTINUES TO RESONATE IN THE MARKET



2Q 2020 RESULTS

HIGHLIGHTS & ACCOMPLISHMENTS

2Q 2020 RESULTS

demonstrate the durability of FIS' unique business model

- Organic revenue decreased 7%, as growth in Banking and Capital Markets was offset by lower Merchant payment volumes primarily due to the impacts of COVID-19
- Adjusted EBITDA margin expanded 150 basis points (bps) to 39%, exceeding expectations
- Adjusted EPS of \$1.15 in the quarter

INTEGRATION AHEAD OF SCHEDULE

with growing revenue and cost synergy achievement

- Revenue synergies increased to \$115 million, primarily due to new merchant wins related to bank referral agreements and Premium Payback cross-selling wins
- Achieved cost synergies in excess of \$700 million dollars, including \$350 million dollars in operating expense savings

EXCEPTIONAL SALES AND PIPELINE

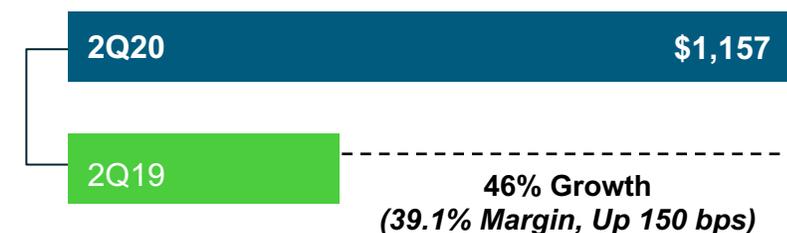
with robust client new sales dialogues related to COVID-19

- Backlog increased 7% organically to \$21 billion reflecting strength in sales execution

REVENUE (\$ in millions)



ADJUSTED EBITDA (\$ in millions)



ADJUSTED EPS



SEGMENT RESULTS

BANKING SOLUTIONS

- 4% organic revenue growth primarily due to continued strong growth in recurring revenue
- Organic revenue growth includes a 1% headwind from lower transactional revenue associated with the ongoing COVID pandemic
- 2Q 2020 EBITDA margin of 41.1%

MERCHANT SOLUTIONS

- (25)% organic revenue decline primarily due to lower consumer spending associated with the ongoing COVID pandemic
- (19)% organic revenue decline excluding 6%, or ~\$60 million, headwind primarily due to shift in the U.S. tax filing deadline¹
- 2Q 2020 EBITDA margin of 40.8%

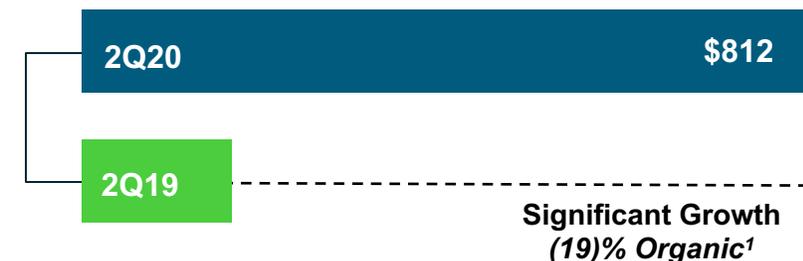
CAPITAL MARKET SOLUTIONS

- 3% organic revenue growth primarily due to continued strong growth in recurring revenue
- 2Q 2020 EBITDA margin of 45.6%

REVENUE (\$ in millions)



REVENUE (\$ in millions)

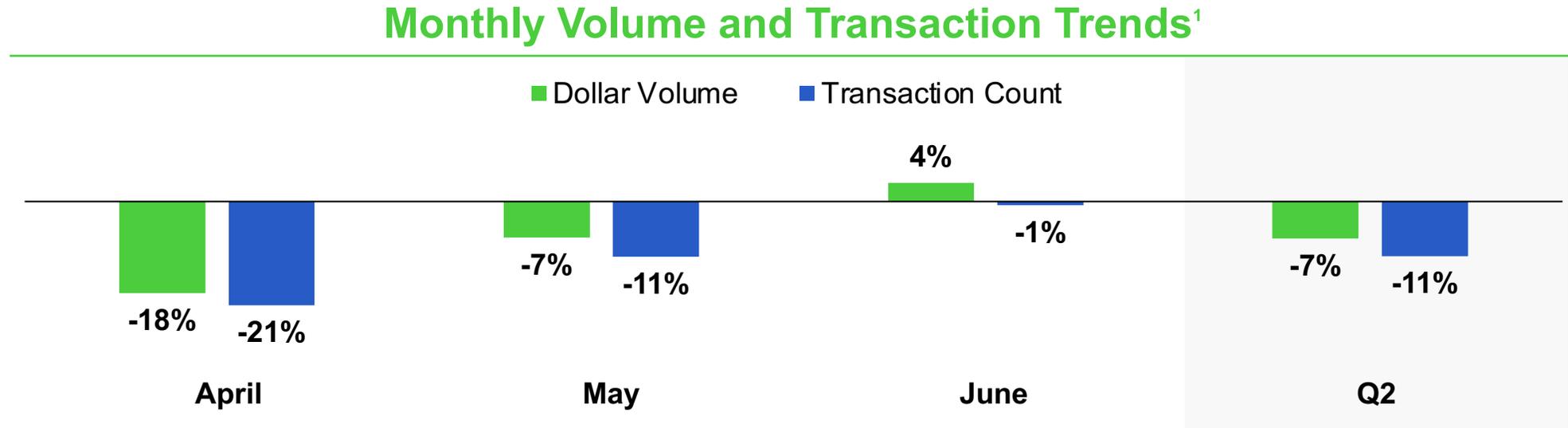


REVENUE (\$ in millions)



1. Excludes 6%, or ~\$60 million headwind impacting processing revenue from the U.S. tax filing deadline shift
For a description of non-GAAP measures and a reconciliation of GAAP to non-GAAP measures, see Appendix.

MERCHANT TRENDS



- Merchant trends improved throughout the second quarter as restrictions related to the COVID pandemic were relaxed
- Merchant trends have also continued to improve modestly through July
- Global eCommerce transactions increased approximately 30% during the second quarter, excluding Travel and Airlines

BALANCE SHEET, CASH FLOW AND LIQUIDITY

BALANCE SHEET AND CASH FLOW	JUNE 30, 2020
Dividends Paid ¹	\$217M
Debt Paydown ¹	\$544M
Free Cash Flow ¹	\$655M
Total Debt	\$20B
Leverage Ratio ²	3.5x
Weighted Average Interest Rate	1.7%

LIQUIDITY POSITION	JUNE 30, 2020
Cash and Cash Equivalents	\$1.2B
Available Borrowing Capacity ³	\$2.3B
Total Liquidity	\$3.5B

- Robust cash flow of 22% conversion to revenue, an increase from 18% in 1Q 2020
- Strong balance sheet which remains on track to reach target leverage of 2.7x in 2021
- Ample liquidity to manage operations and continue to invest in innovation
- Next bond maturity: €500M in 1Q 2021

1 2Q 2020 amounts in millions of dollars

2 Debt excludes settlement borrowings and adjusted EBITDA is unburdened by stock compensation and includes integration synergies

3 \$5.5 billion revolving credit facility less outstanding commercial paper and drawn revolver balances.

For a description of non-GAAP measures and a reconciliation of GAAP to non-GAAP measures, see Appendix.

COMMITTED TO GROWTH

FOR OUR COLLEAGUES

- Becoming the **FinTech employer of choice**
- Maintaining an **inclusive and diverse environment**
- Fostering a **culture of innovation and growth**

FOR OUR CLIENTS

- Delivering **innovative solutions** to solve complex problems
- Fully **leveraging our scale and global reach** to benefit our clients
- Providing **best-in-class service** and quality customer experiences

FOR OUR COMMUNITIES

- Integrating **Environmental, Social and Governance** factors throughout our business

TECHNOLOGY AND INNOVATION AT SCALE





**ADVANCING THE WAY THE WORLD
PAYS, BANKS AND INVESTS™**



APPENDIX

FORWARD-LOOKING STATEMENTS

This presentation and today's webcast contain "forward-looking statements" within the meaning of the U.S. federal securities laws. Statements that are not historical facts, including statements about anticipated financial outcomes, including any earnings guidance of the Company, projected revenue or expense synergies, business and market conditions, outlook, foreign currency exchange rates, deleveraging plans, expected dividends and share repurchases, the Company's sales pipeline and anticipated profitability and growth, as well as other statements about our expectations, beliefs, intentions, or strategies regarding the future, are forward-looking statements. These statements relate to future events and our future results and involve a number of risks and uncertainties. Forward-looking statements are based on management's beliefs as well as assumptions made by, and information currently available to, management. Any statements that refer to beliefs, expectations, projections or other characterizations of future events or circumstances and other statements that are not historical facts are forward-looking statements.

Actual results, performance or achievement could differ materially from those contained in these forward-looking statements. The risks and uncertainties to which forward-looking statements are subject include the following, without limitation:

- the outbreak of the novel coronavirus ("COVID-19") and measures to reduce its spread, including the impact of governmental or voluntary actions such as business shutdowns and stay-at-home orders;
- the duration of the COVID-19 pandemic and its impacts, including the general impact of an economic recession, reductions in consumer and business spending, and instability of the financial markets across the globe;
- the economic and other impacts of COVID-19 on our clients which affect the sales of our solutions and services and the implementation of such solutions;
- the risk of losses in the event of defaults by merchants (or other parties) to which we extend credit in our card settlement operations or in respect of any chargeback liability, either of which could adversely impact liquidity;
- changes in general economic, business and political conditions, including those resulting from COVID-19 or other pandemics, intensified international hostilities, acts of terrorism, changes in either or both the United States and international lending, capital and financial markets and currency fluctuations;
- the risk that the Worldpay transaction will not provide the expected benefits or that we will not be able to achieve the cost or revenue synergies anticipated;
- the risk that the integration of FIS and Worldpay will be more difficult, time-consuming or expensive than anticipated;
- the risk that other acquired businesses will not be integrated successfully or that the integration will be more costly or more time-consuming and complex than anticipated;
- the risk that cost savings and other synergies anticipated to be realized from other acquisitions may not be fully realized or may take longer to realize than expected;
- the risks of doing business internationally;
- the effect of legislative initiatives or proposals, statutory changes, governmental or other applicable regulations and/or changes in industry requirements, including privacy and cybersecurity laws and regulations;
- the risks of reduction in revenue from the elimination of existing and potential customers due to consolidation in, or new laws or regulations affecting, the banking, retail and financial services industries or due to financial failures or other setbacks suffered by firms in those industries;
- changes in the growth rates of the markets for our solutions;
- failures to adapt our solutions to changes in technology or in the marketplace;
- internal or external security breaches of our systems, including those relating to unauthorized access, theft, corruption or loss of personal information and computer viruses and other malware affecting our software or platforms, and the reactions of customers, card associations, government regulators and others to any such events;
- the risk that implementation of software, including software updates, for customers or at customer locations or employee error in monitoring our software and platforms may result in the corruption or loss of data or customer information, interruption of business operations, outages, exposure to liability claims or loss of customers;

FORWARD-LOOKING STATEMENTS

- the reaction of current and potential customers to communications from us or regulators regarding information security, risk management, internal audit or other matters;
- competitive pressures on pricing related to the decreasing number of community banks in the U.S., the development of new disruptive technologies competing with one or more of our solutions, increasing presence of international competitors in the U.S. market and the entry into the market by global banks and global companies with respect to certain competitive solutions, each of which may have the impact of unbundling individual solutions from a comprehensive suite of solutions we provide to many of our customers;
- the failure to innovate in order to keep up with new emerging technologies, which could impact our solutions and our ability to attract new, or retain existing, customers;
- an operational or natural disaster at one of our major operations centers;
- failure to comply with applicable requirements of payment networks or changes in those requirements;
- fraud by merchants or bad actors; and
- other risks detailed in the “Risk Factors” and other sections of our Annual Report on Form 10-K for the fiscal year ended December 31, 2019, in our quarterly reports on Form 10-Q and in our other filings with the Securities and Exchange Commission.

Other unknown or unpredictable factors also could have a material adverse effect on our business, financial condition, results of operations and prospects. Accordingly, readers should not place undue reliance on these forward-looking statements. These forward-looking statements are inherently subject to uncertainties, risks and changes in circumstances that are difficult to predict. Except as required by applicable law or regulation, we do not undertake (and expressly disclaim) any obligation and do not intend to publicly update or review any of these forward-looking statements, whether as a result of new information, future events or otherwise.

FIS USE OF NON-GAAP FINANCIAL INFORMATION

Generally Accepted Accounting Principles (GAAP) is the term used to refer to the standard framework of guidelines for financial accounting in the United States. GAAP includes the standards, conventions, and rules accountants follow in recording and summarizing transactions and in the preparation of financial statements. In addition to reporting financial results in accordance with GAAP, we have provided certain non-GAAP financial measures.

These non-GAAP measures include constant currency revenue, organic revenue growth, EBITDA, adjusted EBITDA, adjusted EBITDA margin, adjusted net earnings, adjusted EPS, and free cash flow. These non-GAAP measures may be used in this release and/or in the attached supplemental financial information.

We believe these non-GAAP measures help investors better understand the underlying fundamentals of our business. As further described below, the non-GAAP revenue and earnings measures presented eliminate items management believes are not indicative of FIS' operating performance. The constant currency and organic revenue growth measures adjust for the effects of exchange rate fluctuations, while organic revenue growth also adjusts for acquisitions and divestitures, giving investors further insight into our performance. Finally, free cash flow provides further information about the ability of our business to generate cash. For these reasons, management also uses these non-GAAP measures in its assessment and management of FIS' performance.

Constant currency revenue represents reported revenue excluding the impact of fluctuations in foreign currency exchange rates in the current period.

Organic revenue growth is constant currency revenue, as defined above, for the current period compared to an adjusted revenue base for the prior period, which is adjusted to add pre-acquisition revenue of acquired businesses for a portion of the prior year matching the portion of the current year for which the business was owned, and subtract pre-divestiture revenue for divested businesses for the portion of the prior year matching the portion of the current year for which the business was not owned, for any acquisitions or divestitures by FIS.

EBITDA reflects earnings from continuing operations before interest, taxes, depreciation and amortization.

Adjusted EBITDA is EBITDA, as defined above, excluding certain costs and other transactions which management deems non-operational in nature, the removal of which improves comparability of operating results across reporting periods. This measure is reported to the chief operating decision maker for purposes of making decisions about allocating resources to the segments and assessing their performance. For this reason, adjusted EBITDA, as it relates to our segments, is presented in conformity with Accounting Standards Codification 280, Segment Reporting, and is excluded from the definition of non-GAAP financial measures under the Securities and Exchange Commission's Regulation G and Item 10(e) of Regulation S-K.

Adjusted EBITDA margin reflects adjusted EBITDA, as defined above, divided by revenue.

Adjusted net earnings excludes the impact of certain costs and other transactions which management deems non-operational in nature, the removal of which improves comparability of operating results across reporting periods. It also excludes the impact of acquisition-related purchase accounting amortization and equity method investment earnings (loss), both of which are recurring.

Adjusted EPS reflects adjusted net earnings, as defined above, divided by weighted average diluted shares outstanding.

Free cash flow reflects net cash provided by operating activities, adjusted for the net change in settlement assets and obligations and excluding certain transactions that are closely associated with non-operating activities or are otherwise non-operational in nature and not indicative of future operating cash flows, less capital expenditures. Free cash flow does not represent our residual cash flow available for discretionary expenditures, since we have mandatory debt service requirements and other non-discretionary expenditures that are not deducted from the measure.

Any non-GAAP measures should be considered in context with the GAAP financial presentation and should not be considered in isolation or as a substitute for GAAP measures. Further, FIS' non-GAAP measures may be calculated differently from similarly titled measures of other companies. Reconciliations of these non-GAAP measures to related GAAP measures, including footnotes describing the specific adjustments, are provided in the attached schedules and in the Investor Relations section of the FIS website, www.fisglobal.com.

RECONCILIATION OF GAAP TO NON-GAAP FINANCIALS

(\$ millions, unaudited)

	Three months ended June 30, 2020				
	Merchant	Banking	Capital	Corporate	Total
	Solutions	Solutions	Market	and Other	
Revenue	\$ 812	\$ 1,479	\$ 629	\$ 42	\$ 2,962
FX	5	15	4	-	24
Constant Currency Revenue	\$ 817	\$ 1,494	\$ 633	\$ 42	\$ 2,986

	Three months ended June 30, 2019				
	Merchant	Banking	Capital	Corporate	Total
	Solutions	Solutions	Market	and Other	
Revenue	\$ 97	\$ 1,357	\$ 594	\$ 64	\$ 2,112
In Year Adjustments	986	87	20	-	1,093
Adjusted Base	\$ 1,083	\$ 1,443	\$ 615	\$ 64	\$ 3,206
Organic Growth	(25)%	4%	3%	(35)%	(7)%

RECONCILIATION OF GAAP TO NON-GAAP FINANCIALS

(\$ millions, unaudited)

	Three months ended June 30,	
	2020	2019
Net earnings attributable to FIS common stockholders	\$ 19	\$ 154
Provision (benefit) for income taxes	4	40
Interest expense, net	88	72
Other, net	(65)	125
Operating income, as reported	\$ 46	\$ 391
Depreciation and amortization, excluding purchase accounting amortization	237	193
Non-GAAP adjustments:		
Purchase accounting amortization	678	175
Acquisition, integration and other costs	196	35
Adjusted EBITDA	\$ 1,157	\$ 794

RECONCILIATION OF GAAP TO NON-GAAP FINANCIALS

(\$ millions, unaudited)

	Three months ended	
	June 30,	
	2020	2019
Earnings (loss) before income taxes and equity method investment earnings (loss)	\$ 32	\$ 199
(Provision) benefit for income taxes	(4)	(40)
Equity method investment earnings (loss)	(7)	(4)
Net (earnings) loss attributable to noncontrolling interest	(2)	(1)
Net earnings attributable to FIS common stockholders	\$ 19	\$ 154
Non-GAAP adjustments:		
Purchase accounting amortization	678	175
Acquisition, integration and other costs	202	46
Loss (gain) on sale of businesses and investments	-	-
Debt financing activities	-	102
Non-operating (income) expense	(74)	-
Equity method investment (earnings) loss	7	4
(Provision) benefit for income taxes on non-GAAP adjustments	(114)	(57)
Total non-GAAP adjustments	\$ 699	\$ 270
Adjusted net earnings	\$ 718	\$ 424
Net earnings (loss) per share - diluted attributable to FIS common stockholders	\$ 0.03	\$ 0.47
Non-GAAP adjustments:		
Purchase accounting amortization	1.08	0.54
Acquisition, integration and other costs	0.32	0.14
Loss (gain) on sale of businesses and investments	-	-
Debt financing activities	-	0.31
Non-operating (income) expense	(0.12)	-
Equity method investment (earnings) loss	0.01	0.01
(Provision) benefit for income taxes on non-GAAP adjustments	(0.18)	(0.17)
Adjusted net earnings per share - diluted attributable to FIS common stockholders	\$ 1.15	\$ 1.30
Weighted average shares outstanding-diluted	625	327

RECONCILIATION OF GAAP TO NON-GAAP FINANCIALS

(\$ millions, unaudited)

	Three months ended June 30, 2020	
Net cash provided by operating activities	\$	1,231
Non-GAAP adjustments:		
Acquisition, integration and other payments		208
Settlement activity		(541)
Adjusted cash flows from operations	\$	898
Capital expenditures		(243)
Free cash flow	\$	655
	Three months ended June 30, 2019	
Net cash provided by operating activities	\$	526
Non-GAAP adjustments:		
Acquisition, integration and other payments		46
Tax payments on divestitures		10
Settlement activity		(29)
Adjusted cash flows from operations	\$	553
Capital expenditures		(140)
Free cash flow	\$	413